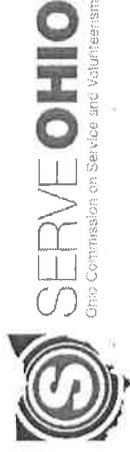


COMMISSION MEETING MINUTES



Meeting Date: 11/14/2018

Meeting Location: Nationwide Hotel & Conference Center, 100 Green Meadows Drive South, Lewis Center, Ohio 43035, Birch Conference Room

In Attendance: Donald Bean, Jane Federer, Charlotte Jones-Ward, Meghan Kaskoun, Amista Lipot, Susan Rogers, Chris Shaffer, Pamela Steurer, Brenda Stier-Anstine, Hannah Sublett. Staff: Mary Cannon, William Hall, and Carrie Niino-Koontz. Ex Officio: Tina Dunphy

Absent: Michael Bertolone, Gary Cates, Sheila Fox, John Habat, Mary Jeter, Matthew Rubin, Pandora Shaw-Dupras, Katy Will. Ex Officio: Allision Glasgow, Counsel: Lidia Mowad

New Business

- Meeting was called to order by Chair Jane Federer at 2:02 p.m. (Attachment 1)
- New Commission Appointments/New AG Representative (Attachment 2)
- It was moved by Jones-Ward, seconded by Kaskoun, to approve the minutes of the prior meeting, which was distributed in advance. Motion carried.

Executive Director's Report

- Bill Hall updated Commissioners on current topics as summarized in his written presentation (Attachment 3)
 - Conference Data
 - Updated ServeOhio Commission Performance Dashboard/Internal Metrics/November 2018 (Attachment 4)
 - Grant Awards for 2018 Make A Difference Day (Attachment 5)
 - 2019 Commission Meetings
 - Commissioner Engagement Opportunities

Review and Approval of AmeriCorps Planning Grants

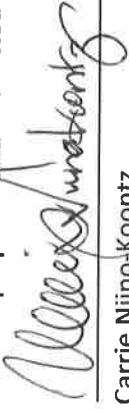
- After-School All-Stars – Moved by Jones Ward, seconded by Kaskoun, to accept the recommendation not to fund in the amount of \$64,601. Motion carried on voice vote, no abstentions.
- Ohio Campus Compact – Moved by Bean, seconded by Lipot, to accept the recommendation for funding in the amount of \$49,209. Motion carried on voice vote, no abstentions.
- Tinker's Creek Watershed Partners – Moved by Stier-Anstine, seconded by Shaffer to accept the recommendation for funding with special conditions pertaining to development of fiscal policies and procedures in the amount of \$37,882. Motion carried on voice vote, no abstentions.

Announcements/Other Business

- Next Commission Meeting 1/10/2019 at 10:00 AM – 3:00 PM – Ohio Conference on Service & Volunteerism – Vern Riffe Center for Government and the Arts, 77 South High Street, Columbus, Ohio – 31st Floor, Room West B & C.

There being no further business, the meeting adjourned at 3:02 PM on a motion by Kaskoun, seconded by Stier-Anstine, approved by acclamation.

Minutes prepared and submitted by:



Carrie Niino-Koontz
Director of Finance & Operations

Certified by:



Chair or Vice Chair

Approval Date: 1/10/19

COMMISSION MEETING MINUTES
Index to Attachments



- Attachment 1: Agenda**
- Attachment 2: Ohio Commission on Service & Volunteerism/Commission Membership Nov. 2018**
- Attachment 3: Executive Director's Report**
- Attachment 4: ServeOhio Commission Performance Dashboard/Internal Metrics/November 2018**
- Attachment 5: ServeOhio Announces Grant Awards for 2018 Make A Difference Day**
- Attachment 6: 2018 Ohio AmeriCorps Planning Grant Summary**



30 E. Broad Street, Suite 2487
Columbus, Ohio 43215
www.serveohio.org

ServeOhio Commission Meeting – 11/14/18

Nationwide Hotel and Conference Center
100 Green Meadows Drive South
Lewis Center, OH 43035

2PM – 3PM


Birch I Conference Room

AGENDA	
2PM	Call to Order New Business <ul style="list-style-type: none">• New Commission Appointments/New AG Representative• Approval of 10/11/18 – 10/12/18 Commission Retreat Minutes• Executive Director Report• Review/Approval of AmeriCorps Planning Grants<ul style="list-style-type: none">○ Ohio Campus Compact○ Tinker's Creek Watershed Partners○ Afterschool All-Stars• Public Comment (5-minute limit)
3PM	Adjourn

Ohio Commission on Service and Volunteerism/Commission Membership (November 2018)

NAME	TITLE	TERM END	SECTOR REPRESENTATION	EMAIL/PHONE
Jane B. Federer	Chair	4/21/21	Program Development	jane.federer@osumc.edu 614-293-8361
Chris Shaffer	Vice Chair	4/21/21	Program Development	shaffercm@gmail.com 614-354-0620
Pamela Steurer	Secretary	4/21/20	Education	steurepa@delawarecityschols.net 740-833-1851/614-787-5632
Donald Bean	Commissioner	N/A	Ohio Department of Youth Services	donald.bean@dys.ohio.gov 614-387-2554/614-395-0965
Michael Bertolone	Commissioner	4/21/21	Local Labor	mbertolone@iuoelocal18.org 216-215-7149
Gary Cates	Commissioner	N/A	Ohio Department of Higher Education	gcates@highered.ohio.gov 513-602-1932
Tina Dunphy	Commissioner Ex-Officio	N/A	CNCS, State Office	tdunphy@cns.gov 614-493-2755
Sheila Fox	Secretary	4/21/19	National Service Program Alum	sfox@eventinsite.com 614-547-2160
Allision Glasgow	Commissioner Ex-Officio	N/A	Office of Faith-Based and Community Initiatives	allison.glasgow@governor.ohio.gov 614-466-3555
John Habat	Commissioner	4/21/19	Community Organization	jhabat@clevelandhabitat.org 216-870-1743
Mary Jeter	Commissioner	4/21/20	Youth/National Service	maryjeet@gmail.com 410-279-9774
Charlotte Jones-Ward	Commissioner	N/A	Ohio Department of Education	charlotte.jones-ward@education.ohio.gov 614-466-8920
Meghan Kaskoun	Commissioner	4/21/21	Volunteer Sector	Mkaskoun@cincinnatiarts.org 513-977-4113
Amista Lipot	Commissioner	4/21/21	Volunteer Sector	lipot@ohio.edu 740-597-1558
Susan Rogers	Commissioner	4/21/19	Older Adults	srogers@coadinc.org 740-286-4918
Matthew Rubin	Commissioner	4/21/20	Business	matthewrubin123@gmail.com 248-245-3254
Pandora Shaw-Dupras	Commissioner	4/21/20	Community Organization	pdupras@easterseals-cseohio.org 740-701-0549
Brenda Stier-Anstine	Commissioner	4/21/19	Business	stierb@marketing-works.net 614-648-1455/614-540-5520
Hannah Sublett	Commissioner	4/21/21	Youth/National Service	sublett.hannah@gmail.com 513-375-8993
Katy Will	Commissioner	N/A	Ohio Department of Aging	kwill@age.ohio.gov 614-721-8638
William Hall	Executive Director	N/A	Ohio Commission on Service and Volunteerism	william.hall@serveohio.gov 614-728-2917/614-507-5217
Lidia Mowad	Assistant Attorney General	N/A	Ohio Attorney General	Lidia.Mowad@OhioAttorneyGeneral.gov 614-466-6342

SERVE OHIO
Ohio Commission on Service and Volunteering




COMMISSION MEETING

WEDNESDAY
11/14/18

www.ServeOhio.org | [@ServeOhio](https://twitter.com/ServeOhio)

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.

SERVE OHIO
Ohio Commission on Service and Volunteering

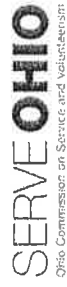


CALL TO ORDER

- **New Commission Appointments**
 - Mary Jeter
 - Hannah Sublett
- **New AG Representative**
 - Lidia Mowad
- **Approval of 10/11/18 – 10/12/18 ServeOhio Commission Retreat Minutes**

www.ServeOhio.org | [@ServeOhio](https://twitter.com/ServeOhio)

ServeOhio strengthens communities through AmeriCorps and volunteer engagement.



Ohio Commission on Service and Volunteering



2018 CONFERENCE DATA

255 Advance-Registered Attendees

SECTOR REPRESENTATION

- 52% Nonprofit/Community Organizations
- 20% Government
- 15% Higher Education
- 6% Faith-based Organization

ROLE IN ORGANIZATION

- 31% Volunteer Program Administrator
- 31% AmeriCorps Member/Program Staff
- 15% Program Administrator
- 9% Senior Corps Program Staff

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Ohio Commission on Service and Volunteering



2018 CONFERENCE DATA

VOLUNTEER ENGAGEMENT KNOWLEDGE

- 21% Beginner
- 42% Intermediate
- 37% Advanced

MOST POPULAR SESSIONS

More Than a Conversation About Race and Implicit Bias

Communicating Value and Getting Buy-In: Your Plan For Action

Tips & Tricks to Effectively Engage and Retain Millennial Volunteers

Service Project 101: How to Create a High-Impact Service Project in Your Community

Emotional Intelligence: Don't Be A Sheldon

The Neuroscience and Psychology of Motivation: Practical Tactics to Boost Volunteer Recruitment, Engagement and Commitment

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UPDATED DASHBOARD

UPDATES FROM RETREAT

- Percent of Awarded vs. Expended Funds
- Percent of Program Performance Outcomes Completed
- Member Enrollment (ADDED)
- Member Retention
- Annual Conference Attendance
- Community Volunteer Hours managed by AmeriCorps Members

UNDER REVIEW

- Noncompliance Findings with Disallowable Costs
- Program Performance Outcomes Completed
- Volunteer Hours reported by Service Project Grants

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2018 MAKE A DIFFERENCE DAY

18 Service Projects Funded
 \$16,880 in Grant Funding (\$600 - \$1,000)
 900+ Volunteers

*Ashtabula(2)/Marietta/Columbus(4)/Jackson/Kinsman
 Russia/Springfield/Sylvania/Sandusky/Twinsburg
 Batavia/Garrettsville/West Jefferson/Upper Sandusky*

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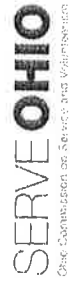


2019 COMMISSION MEETINGS

- 1/10/19 – AmeriCorps Competitive Approval
- 3/14/19 – Legislative Outreach – Move to April
- 6/13/19 – AmeriCorps Formula Approval
- 9/12/19 – Agency Budget Approval
- TBD – 2019 ServeOhio Commission Retreat
- 2019 Ohio Conference on Service and Volunteerism
- AmeriCorps 25th Anniversary Event

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COMMISSIONER ENGAGEMENT

UPCOMING OPPORTUNITIES

- AmeriCorps Competitive Grant Review
 - 12/5/18 – 12/12/18
 - Mary Cannon (mary.cannon@serveohio.gov/614.728.5177)
- AmeriCorps – New Program Development Discussions
 - Matt Rubin – Public Health/ProMedica
 - Amista Lipot/Susan Rogers – AC Accelerator Model
 - Pam Steurer/Charlotte Jones-Ward – 21st Century Community Learning Centers/Summer & Out-of-School Programming
 - Donald Bean – Literacy Support/Reading Zone
 - Katy Will – FGP/AC Model

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AMERICORPS PLANNING GRANTS

Ohio Campus Compact

Tinker's Creek Watershed Partners

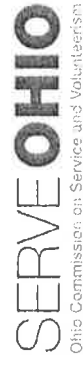
Afterschool All-Stars

www.ServeOhio.org | [@ServeOhio](https://twitter.com/ServeOhio)

*ServeOhio strengthens communities through
AmeriCorps and volunteer engagement.*

SERVEOHIO COMMISSION PERFORMANCE DASHBOARD/INTERNAL METRICS/NOVEMBER 2018 (GREEN: 100% or more of target; YELLOW: 99% - 75% of target; RED: 74% or less of target)

OBJECTIVE	GOALS	MEASURES	SOURCE	TARGET	PY 15-16	PY 16-17	PY 17-18	PY 18-19	TREND
Maximize AmeriCorps resources to address state and local needs.	Cultivate diverse and qualified applicants to match state, regional and local objectives.	Number of Counties with Service Locations	Service Site Data	2/3 or 58	55	57	47	59	↑
		Percent of Planning Grants that are Awarded Operational Funds	Post Awards	50%	0%	NA	50%	100%	↑
	Maximize use of available funds.	Percent of Allocated Funds vs. Awarded Funds	Post Awards	95%	105%	68%	93%	93%	-
		Percent of Awarded Funds vs. Expended Funds	Annual Closeouts	90%	94%	91%	89% (11/9/18)		↓
	Develop programs national competitive submission.	Percent of Competitive of Whole Allocation	Post Awards	50%	37%	57%	48%	52%	↑
Manage AmeriCorps programs to achieve objectives.	Maintain all programs within established federal and state compliance standards.	Number of Program Noncompliance Findings with Disallowable Costs	Post Monitoring	0	9	8	8		-
		Percent of Programs with Noncompliance Findings with Disallowable Costs	Post Monitoring	0%	35%	25%	28%		↓
	Manage program portfolio to achieve established performance objectives.	Percent of Program Performance Outcomes Completed	Final Progress Reports	80%	75%	53%	48%		↓
Foster excellent AmeriCorps member experience.	Positive experience during service.	Member Enrollment	Final Progress Reports	95%	99%	98%	84%		↓
		Member Retention	Final Progress Reports	90%	86%	81%	78%		↓
		Net Promoter Score	Member Survey	Year-over-Year Increase	N/A	N/A	30.7		
	Positive momentum towards future plans.	Percent of AmeriCorps Members reporting Post Service Plans (School/Employment/Service)	Member Survey	85%	82%	84%	85%		↑
Equip and encourage effective organizational utilization of volunteers.	Resource and catalyze local volunteerism.	Volunteers Hours reported by Service Project Grants (MLK/GYSD/MADD)	Grantee Reports	5,000	11,518	5,338	12,092		↑
	Connect and equip volunteer administrators.	Annual Conference Attendance	Post Event Report	275	252	275	283	255	↓
	Leverage AmeriCorps resources to increase volunteerism	Community Volunteer Hours managed by AmeriCorps Members	Final Progress Reports	75,000	48,097	83,007	66,622		↓



FOR IMMEDIATE RELEASE

DATE: October 23, 2017

CONTACT: Rebecca Verhoff-Kiss

614-995-5269

rebecca.verhoff-kiss@serveohio.gov

ServeOhio Announces Grant Awards for 2018 Make A Difference Day

Grants support eighteen community service projects and over 900 volunteers throughout Ohio

Columbus, OH – ServeOhio, along with their Stewards of Service partners Honda, AEP Foundation, and the Corporation for National and Community Service, announce grant awards to support community service projects organized for Make A Difference Day on October 27, 2018. Make A Difference Day is the largest national day of community service, where hundreds of Ohioans plan service projects each year involving corporations, communities, nonprofit organizations and individual volunteers.

The ServeOhio project grants will support local projects throughout Ohio that commit to bringing volunteers together to create or improve community assets or infrastructure such as parks, schools, senior centers, community gardens or low-income homes. The various projects involve a broad spectrum of community participants, include collaborative partnerships, and benefit entire communities around Ohio.

“We know hundreds of Ohioans provide service to their neighbors every day, but we are especially proud to support them during the largest national day of community service,” says ServeOhio Executive Director William Hall. “We believe there’s no better way to make a lasting impact in local communities than by participating in service projects and volunteering.”

ServeOhio awards these grants with support from their Stewards of Service partners Honda, AEP Foundation, and the Corporation for National and Community Service. Each grant totals between \$600 and \$1,000, for a total of \$16,880.

These are the 2018 Make A Difference Day project grant recipients:

- ❖ **After School Discovery, Ashtabula** – 35 volunteers will make fleece blankets that will go to the local homeless shelter, domestic violence shelter, and police and fire departments to give to their clients in need this winter.
- ❖ **Connect to Success at Washington State Community College, Marietta** – 90 volunteers will combat bullying by painting the Marietta Middle School boys and girls’ student bathrooms with colorful, inspirational, validating messages and murals reminding students of their worth, strength, and the power of individuality.
- ❖ **Columbus Recreation and Parks, Columbus** – 50 volunteers will enhance the beauty of Beatty Park and the surrounding neighborhood by completing a litter cleanup and beautifying front garden beds with a mixture of annuals and perennials.

- ❖ **Jackson Area YMCA, Jackson** – 25 volunteers will help to reduce social isolation among senior citizens in Jackson by going to seniors’ homes, bringing a meal to share, and providing pet food and weatherization services.
- ❖ **Kinsman Township, Kinsman** – 30 volunteers will participate in a community-wide effort to re-roof the Bandstand in the town square.
- ❖ **Local Matters, Columbus** – 15 volunteers will increase access to healthy food in the Linden community by winterizing the hoop house at a local settlement house, enabling food to grow year-round.
- ❖ **Muslim Family Services of Ohio, Columbus** – 120 volunteers will make 400 blankets and package them for distribution to families and individuals in need including those coming out of homeless shelters and refugees resettling in the community.
- ❖ **Russia Local School, Russia** – 50 students, parents, teachers, and administrators will repaint the school mascot on a barn in Community Park.
- ❖ **Sisters of Empowerment, Columbus** – 75 volunteers will participate in a beautification and cleanup day in the Linden Community. Additionally, community resource tables will be set up to link residents to area service providers.
- ❖ **Springfield Promise Neighborhood, Springfield**– 50 volunteers will restore and refresh a school garden on the grounds of Lincoln Elementary School.
- ❖ **St. Peter’s Episcopal Church, Ashtabula**– 25 volunteers will repaint and repair wooden tabletops and seats on nine picnic tables to allow for continued use by the community for many years to come.
- ❖ **The Olander Park System, Sylvania**– 75 students, teens, and community members will help with watering existing trees, planting additional native plants in several riparian areas, removing invasive species, and seeding in the parks.
- ❖ **The Volunteer Center of Erie County, Sandusky**– 30 student volunteers will address homelessness and poverty by assembling 100 “We Care” bags filled with toiletry/hygiene products, putting together “Trick-or-Treat” bags, and collecting non-perishable food items for distribution.
- ❖ **Tinker’s Creek Watershed Partners, Twinsburg** – 100 volunteers will participate in park cleanup and improvements at Astorhurst Park. Activities will include removal of outdated signage, removing sign posts and old split rail fences, tree trimming, and litter cleanup.
- ❖ **UC Clermont College (University of Cincinnati Foundation), Batavia**– 50 volunteers will winterize and close the UC Clermont County Community Garden. Volunteers will harvest crops for donation at local food pantries, construct cold frames, and prepare the soil for next season.
- ❖ **Village of Garrettsville, Garrettsville** – 30 volunteers will clear dead branches, debris, and garbage at Eagle Creek, a historic waterway in Garrettsville.
- ❖ **Village of West Jefferson Parks and Recreation, West Jefferson** – 40 volunteers will clean up area parks and Community Center grounds. Volunteers will rework flower beds, plant perennials, spread mulch around trees, and pick up trash.
- ❖ **Wyandot County Public Health, Upper Sandusky** – 10 volunteers will build and fill a new garden box at the Wyandot County Community Garden.

Nationally, for over 20 years, millions of volunteers from around the world have united for Make a Difference Day in a common mission to improve the lives of others.

###

ServeOhio is Ohio’s Governor-appointed Commission on Service and Volunteerism. Their mission is to strengthen Ohio communities through AmeriCorps and volunteer engagement by supporting and funding programs and initiatives that engage thousands of Ohioans of all ages. Interested participants may learn more about ServeOhio at www.serveohio.org or visit them on Facebook and Twitter.

2018 Ohio AmeriCorps Planning Grant Summary

ServeOhio is pleased to share the 2018 Ohio AmeriCorps planning grant summary and recommendations. A total of three (3) planning grant applications were received requesting **\$151,692**. Two applications are recommended for **\$87,091**.

After-School All-Stars

After-School All-Stars (ASAS) proposes to develop an AmeriCorps program serving in the Ohio cities of Cleveland, Toledo and Columbus that will focus on the Education funding priority area. The CNCS investment of **\$64,601** will be matched with \$20,400, [\$15,900 local] in public funding and [\$4,500] in private funding.

- **Recommended for Funding: No**

Ohio Campus Compact

Ohio Campus Compact proposes to develop an AmeriCorps program serving in the state of Ohio with a focus on urban and rural community and regional college and university campuses that will focus on education, healthy futures and economic opportunity. The CNCS investment of **\$49,209** will be matched with \$28,174 in private funding.

- **Recommended for Funding: Yes**

The Tinker's Creek Watershed Partners

The Tinker's Creek Watershed Partners, applying on behalf of NEOPIPE Conservation Consortium, proposes to develop an AmeriCorps program serving in Northeast Ohio includes 10 contiguous counties and covers several major watersheds Black River, Chagrin River, Cuyahoga River, Rocky River, Euclid Creek, and Portions of the Grand, Tuscarawas, and Mahoning Rivers that will focus on Economic Opportunity, Education, Environmental Stewardship and Healthy Futures funding priorities. The CNCS investment of **\$37,882** will be matched with \$12,628 that TCWP will be awarded through the Northeast Ohio Regional Sewer District Watershed Organizations Service Agreement.

- **Recommended for Funding: Yes, with special conditions pertaining to development of fiscal policies and procedures.**